

Accountability, Leadership, Unity, Trust, Pride & Safety

Senior ICT Project Manager

Temporary / Full Time (until 30 June 2027)
Location – Proserpine
$144,626.77 per annum + Locality Allowance + Superannuation

The Whitsunday Regional Council is situated at the heart of the Great Barrier Reef. The region encompasses the 74 tropical Whitsunday Islands, the coastal towns of Cannonvale, Airlie Beach, Jubilee Pocket, Shute Harbour and Bowen along with the rural towns of Proserpine and Collinsville. The Whitsunday region offers a dynamic environment and is perfectly placed to live, work, play and invest.

Are you an experienced ICT project professional who can turn complex technology initiatives into successful business outcomes?

Whitsunday Regional Council is seeking a ***Senior ICT Project Manager*** to lead the planning and delivery of enterprise-scale ICT projects across the organisation. This temporary full-time opportunity will see you manage major business system and technology changes from initial concept and business case development through to implementation, transition and benefits realisation.

Working closely with the Manager Innovation and Technology, Executive Leadership, internal stakeholders, vendors and external consultants, you will provide strategic project advice and ensure initiatives are delivered on time, within budget and in alignment with Council's corporate priorities.

WHAT YOU'LL BE DOING

In this senior role, you will:

- Lead enterprise-scale ICT projects from initiation through to implementation, close-out and transition to operational support.
- Develop project strategies, business cases, options analyses, scopes, budgets and delivery plans.
- Establish effective project governance, including risk, issue, dependency and assurance frameworks.
- Manage vendors, consultants, contracts and project deliverables to ensure quality, value and timeliness.
- Coordinate resources and interdependencies across concurrent projects and multiple business areas.
- Lead stakeholder engagement, organisational change, user acceptance testing, training and communication activities.
- Monitor project expenditure and provide clear reporting on progress, risks, benefits and funding impacts.
- Provide specialist advice to the ICT Steering Committee, Executive Leadership and other governance bodies.
- Ensure projects meet Council's security, privacy, records management and information governance requirements.

WHAT YOU'LL BRING

You will be an accomplished project leader with the ability to operate strategically while maintaining strong oversight of day-to-day project delivery.

To succeed in this position, you will have:

- A degree in information technology, business, project management or a related discipline, supported by extensive senior-level experience, or an equivalent combination of qualifications and experience.
- Demonstrated experience delivering enterprise-scale ICT projects such as ERP, SaaS, infrastructure or device transformation projects.
- Strong knowledge of project and program governance frameworks.
- Experience managing vendors, contracts and external consultants.
- Highly developed stakeholder engagement, negotiation and communication skills, including the ability to provide advice at executive level.
- Knowledge of ICT security and information governance requirements.

Experience with local government ERP and corporate systems, including Civica Authority or TechnologyOne, will be highly regarded. Qualifications or certifications such as PMP, PRINCE2 or MSP, together with organisational change management or ITIL experience, will also be advantageous.

WHY JOIN US?

This is an opportunity to take a leading role in the delivery of significant technology and business transformation initiatives that will support Council's future operations and services.

You will work across the organisation, influence strategic technology investment and help embed sustainable improvements that deliver lasting value for Council and the community.

Our workplace culture is underpinned by the values of Accountability, Leadership, Safety, Trust, Unity and Pride.

To view the position description please click on the job attachments tab above. To apply, click the 'Apply' button above. For any further information regarding this role, please contact a member of our Human Resources Operations team on (07) 4761 3613.

Council is committed to providing a healthy work environment for individuals working, visiting or conducting business at Council workplaces and is transitioning to a Smoke Free Workplace.

Council practices Equal Employment Opportunities and Workplace Health and Safety Principles.