

Casual Cleaning & Maintenance Attendants

Community Facilities & Tourist Parks

The opportunity

Join our casual talent pool supporting Community Facilities and Tourist Parks across the Wollongong LGA. We are looking for reliable, experienced people looking for casual work, with availability to work across a range of shifts. Our greatest need is for employees who are available Monday to Friday, some weekend weekend work may be offered from time to time, based on operational requirements.

You'll help create clean, safe and welcoming spaces for residents, visitors and guests through a mix of customer service, cleaning, housekeeping, facility support and maintenance tasks. Working as part of a supportive team, you'll play an important role in delivering positive experiences for the community while enjoying variety, flexibility and the opportunity to work across a range of locations and facilities.

Find out more about what we do here: Community Centres and Halls & Wollongong Tourist Parks

What's on offer:

Causal Housekeeper – Tourist Parks From $39.61 per hour plus super + 25% casual loading where applicable. Shifts may be offered Monday to Friday between 8:00am and 2:00pm

Casual General Assistant – Tourist Parks From $39.61per hour plus super + 25% casual loading where applicable. shifts may be offered Monday to Friday between 8:00am and 6:00pm (7:30pm during peak periods)

Casual Attendant Cleaner – Community Facilities From $42.49 per hour plus super + 25% casual loading where applicable - shifts may be offered Monday to Friday between 6:00am and 6:00pm

Interested?

Click on 'Apply' to complete your online application.

You will be prompted through the application to answer the selection criteria as outlined overleaf.

Housekeeper – Tourist Parks

Contact Cinzia Burrell, Tourist Park Supervisor, on (02) 4227 7685 for questions related to the job

General Assistant – Tourist Parks

Contact Mark Gilmore, Senior Grounds & Maintenance Assistant, on (02) 4227 8991 for questions related to the job

Attendant Cleaner – Community Facilities

Contact Community Facilities Team leaders - Charmayne Salter, on (02) 4227 8542 or Lisa Rodden, on (02)4227 8537 for questions related to the job

For questions related to submitting your application online, our recruitment process or you require adjustments in the recruitment process, please contact the Talent Acquisition Team on (02) 4227 7065.

Applications close: 11:59pm, Sunday 1 November 2026

What you will be doing

Housekeeper – Tourist Parks - Supporting our tourist parks at Bulli, Corrimal and Windang,

- Cleaning and preparing cabins, accommodation and guest facilities to a high standard, including scheduled deep cleans.
- Making beds, cleaning bathrooms, vacuuming, dusting and maintaining the presentation of indoor and outdoor areas.
- Completing time-sensitive work in teams of two, with dependability and the ability to follow instructions essential.
- Processing laundry and maintaining linen supplies.
- Monitoring stock levels and assisting with inventory control.
- Reporting maintenance issues and helping to ensure facilities remain safe, clean and welcoming for guests.
- Providing friendly customer service and assisting visitors when required.

General Assistant – Tourist Parks - Supporting our tourist parks at Bulli, Corrimal and Windang.

- Maintaining the cleanliness and presentation of tourist park amenities, public areas and facilities.
- Undertaking grounds maintenance, including mowing, gardening, litter collection and general park upkeep.
- Completing minor maintenance and repair tasks and reporting larger maintenance requirements.
- Troubleshooting, building maintenance and machinery operation.
- Assisting with inspections and the maintenance of park assets and equipment.
- Providing quality customer service and responding to guest enquiries.
- Supporting the day-to-day operation of the parks while ensuring work is carried out safely and efficiently.
- This would suit someone with handyperson/trade background and grounds-equipment experience.

Attendant Cleaner – Community Facilities – Supporting community facilities across Dapto, Corrimal and Thirroul.

- Cleaning and maintaining community facilities to ensure a safe and welcoming environment.
- Setting up and packing down rooms, furniture and equipment for meetings, programs and community events.
- Assisting customers, hirers and visitors with facility-related enquiries.
- Opening, securing and monitoring facilities during operational hours.
- Conducting routine inspections, reporting maintenance issues and managing facility consumables.
- Following Council procedures and safe work practices to support the effective operation of community facilities.
- Bringing extensive commercial cleaning experience.
- Operating motorised cleaning equipment safely and applying strong problem-solving skills.
- Reporting hazards and maintaining WHS compliance.

About you

You take pride in creating clean, safe and welcoming environments and helping people have a positive experience. Whether supporting visitors, guests, community groups or colleagues, you bring a dependable, customer-focused approach, along with sound numeracy and literacy skills.

You will bring:

- Experience in cleaning, housekeeping, maintenance, grounds care or a similar role.
- Strong communication and interpersonal skills, with the ability to build positive relationships with customers, visitors and team members.
- The ability to work independently, manage and adapt to competing/changing priorities and contribute effectively within a team environment.
- A proactive approach to maintaining facilities, identifying issues and delivering high-quality work.
- A commitment to workplace health and safety, attention to detail and the care of community assets.
- Flexibility to work across different locations on a casual basis, including weekends and public holidays when required, with availability predominantly Monday to Friday.
- The physical capability to undertake manual tasks associated with cleaning, housekeeping, maintenance and facility support activities (Set up & Pack up of Tables & Chairs).

Most importantly, you will demonstrate Council's values of Respect, Integrity, OneTeam, Sustainability and Courage, and take pride in contributing to clean, safe and welcoming spaces for our community and visitors.

Selection Criteria

Wollongong City Council uses a merit-based recruitment process.

To support the panel in assessing your suitability, please respond to the criterion in detail. Your responses should clearly demonstrate how you meet each requirement, using specific examples that highlight your relevant skills, experience, knowledge, and attributes.

Please ensure your answers are authentic and reflect your own experiences. Responses generated by AI or copied from generic sources are discouraged, as they do not provide the depth or relevance needed for effective assessment.

We also encourage you to reflect on how your approach and values align with Wollongong City Council's core values: Respect, Integrity, One Team, Sustainability, and Courage.
The more detail you provide, the better equipped the panel will be to understand your capabilities and alignment with the role and our organisation.

1. Which role are you applying for?
   Casual Attendant Cleaner - Community Facilities,
   Casual Housekeeper– Tourist Parks,
   Casual General Assistant - Tourist Parks
   All three?
2. Detail what experience you have with facility operations, venue set-up, grounds maintenance, equipment care, stock control or reporting maintenance issues.
3. Provide an example of how you delivered excellent customer service and ensured a positive experience for a customer, visitor or community member.
4. Describe a time you were working independently and needed help from a colleague or teammate. Why did you ask for help, and how did working together contribute to the result?
5. Please provide details of your availability, including:

- Days of the week you can work,
- Earliest start and latest finish times,
- Availability for weekends and public holidays,
- Availability during school holidays,
- Any periods or times you are unavailable

Why you'll love working here

We're values based, and purpose-led
We care about our community and aim to create an extraordinary Wollongong. This is achieved by working toward the goals in the Our Wollongong Our Future Community Strategic Plan 2035. Our work is guided by our values of Courage, Integrity, Respect, Sustainable and One Team.

Make a difference in your community
You'll be part of a team that makes a positive impact through the services they provide, the infrastructure they build and the community they create.

Be your authentic self
Our strength is the diversity of our people. Council is an inclusive workplace where everyone is welcome, valued and belongs.

Grow capability and opportunity
We'll invest in you to develop the next generation of leaders who'll deliver services, projects and infrastructure that can only be found in large complex organisations.

Create local and industry connections
As part of a large and complex Council in a major city, you'll establish networks with a range of Local Government Industry peers, bodies, associations and organisations.

Career growth and recognition
Reward and recognition, corporate learning opportunities, study assistance, and leadership development programs to help you grow and succeed.

True work-life balance

Great working conditions

Health, safety, and wellbeing
We prioritise a safe workplace for everyone, every day, everywhere. Our wellbeing programs support mental, physical and social wellbeing of our people to be at their best and include an Employee Assistance Program, skin and hearing checks and discounted gym memberships.

A vibrant social culture
We have a thriving Social Club hosting a range of fun activities year-round from trivia to happy hour events, themed nights and more. There's a dedicated social space with table tennis, pool table and shared break out areas.



Next steps

How to apply

Click apply and submit your up-to-date resume and answer the selection criteria questions.

Your application will be assessed following the conclusion of the advertising period.

We will keep you informed during the recruitment process to:

- Advise you of your progress through each stage;
- Explain assessments that you need to complete;
- Notify you of the outcome of your application by email or phone, and
- Provide you with feedback on your request.

For assistance in submitting your application, please contact the Talent Acquisition Team on (02) 4227 7065.

More information

- We encourage applications from everyone regardless of gender, age, ethnicity, cultural background, faith, disability or gender identity. People with disability are encouraged to reach out so they can be supported to access adjustments in recruitment processes and in the workplace, to enable them to demonstrate their skills and capabilities to meet the requirements of the job.
- Wollongong Council adheres to the principles of a child safe organisation and is committed to the care and protection of all children and young people in the community.
- Suitable candidates may be placed on an eligibility list for future opportunities in the team, which may include full time, part time, temporary and or casual.
- Suitable candidates are subject to employment screening which includes reference checks, Identity and Medical History Checks, and may also include a Nationally Coordinated Criminal History Check and Working with Children Check. Employment is subject to clearance of all these checks.

